



Principles of the **Business Unit I DT LD LO** regarding Quality, Occupational Safety and Environmental Protection



Ernst-Peter Weinmann
CEO

We offer our **customers** drive systems and services featuring maximized customer benefit, and support our customers in operating their plant in an energy-efficient and environmentally sustainable way. Through extensive cooperation with our customers and systematic analysis of customer satisfaction, we are able to recognize customer needs and can thus meet their requirements.

We insist that our **employees** maintain a high standard of quality awareness, ensuring that this top quality is put into practice and that our workforce receive the necessary training. Every employee accepts his/her responsibility for the quality of our processes and products, acting in a businesslike manner so that we can deliver what we promise.

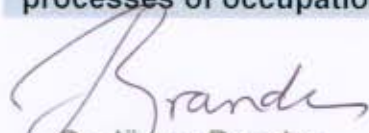
Through continuous **improvement**, we ensure that the quality of our products and processes meets the relevant demands both specifically and efficiently. We systematically draw on the operational experience of our customers as well as on regular measurements and analyses of our own performance. Every employee is responsible for the process of improvement and for meeting the specified targets. Problems are openly discussed and solved with the support of the management – by analyzing the causes and by initiating efficient and sustained measures.

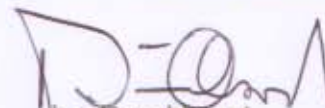
Our **suppliers** make a significant contribution to our added value and to the satisfaction of our customers. We integrate them optimally in our processes, continually monitor their performance and support them in their own processes of constant improvement. We engage only the best suppliers; they comply with statutory regulations as well as with our own standards in terms of environmental protection and occupational safety.

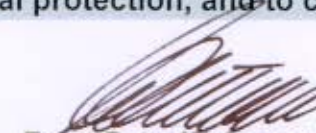
We feel a particular obligation to **protect the health & safety** of our employees and third parties as well as to **protect the environment**. Complying with current laws and Siemens in-house rules and regulations is a matter of course to us. We even go beyond legal requirements and focus on state-of-the-art technology and proven occupational medical findings and scientific evidence. Every employee contributes to complying with the processes of occupational health & safety and environmental protection, and to continually improving them.



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